

ALARMING NEWS

FALL 2022



A PUBLICATION FOR ALL OUR VALUED CUSTOMERS

Close of Year Brings an End to 3G Service

By the end of 2022, Verizon will be the last cellular carrier to completely eliminate its 3G network, joining the rest of the telecommunications industry in shuttering the service.

Depending on location, some customers whose systems use Verizon 3G communicators, may have already begun to see a drop in service. If your system still uses 3G, it's imperative that we upgrade your system's cellular technology as soon as possible.

We have several options for upgrading outdated systems in order to keep your home or business alarm signal reliable and your system dependable.

While upgrading some systems is mandated by the 3G sunset, the update will not affect current components. It will ensure

proper performance of smart devices including thermostats, lights, locks, garage door controllers, small appliance modules, and much more. These can all be accessed and controlled using your smart-phone, tablet or computer.

Most importantly, the upgrade will ensure that the system will send reliable signals to

the monitoring center in the event of an alarm.

If you need an upgrade or if you're unsure if your system uses 3G technology, please call our Customer Experience Department at 1-888-349-3455 or email service@mountainalarm.com.

Thank you for allowing us to continue providing your fire and security services. We greatly appreciate your business.



Reminder

If you're mailing your payment, please send it to:
P.O. Box 12487 • Ogden, UT 84412-2487

PRESIDENT'S MESSAGE

Addition to the Family Expands Our Presence in Montana

After many years as a successful business owner, our friend, Bob Keith, of Grizzly Security Alarms in Kalispell, MT, has decided to retire and has entrusted Mountain Alarm to take over the security alarm portion of the business.



With the recent acquisition of Grizzly Alarms, we added two outstanding technicians to our team and about 600 monitored customers in Northwest Montana.

The leadership team at Mountain Alarm has been acquainted with Bob for many years, and we are grateful for the opportunity to carry on his legacy of serving customers in the area.

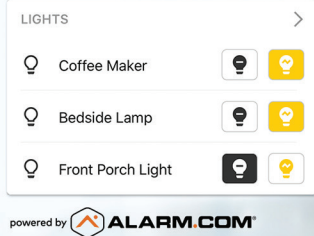
Local customers can reach us at (406) 756-5533 and all Kalispell operations will be conducted from our existing office at 3985 Hwy 35.

We're pleased to welcome these new customers to the Mountain Alarm family and look forward to providing them a great service experience and unmatched protection of their homes and businesses.

Sincerely,
Eric Garner, CEO & President

Brighten Your Long Nights with Smart Lighting

As fall and winter approach, days become much shorter. The ideal security and energy-saving solution for longer nights is integrating smart lighting into your security system. Smart lighting is one of the most desirable and beneficial features of a smart home or business.



- Light or dim any room using your smartphone.
- Enjoy the safety of a well-lit entrance by automating your lights to come on before arriving.
- From the comfort of your bed, turn them off before turning in.
- Give the appearance that someone's home by turning them on and off while you're out of town.

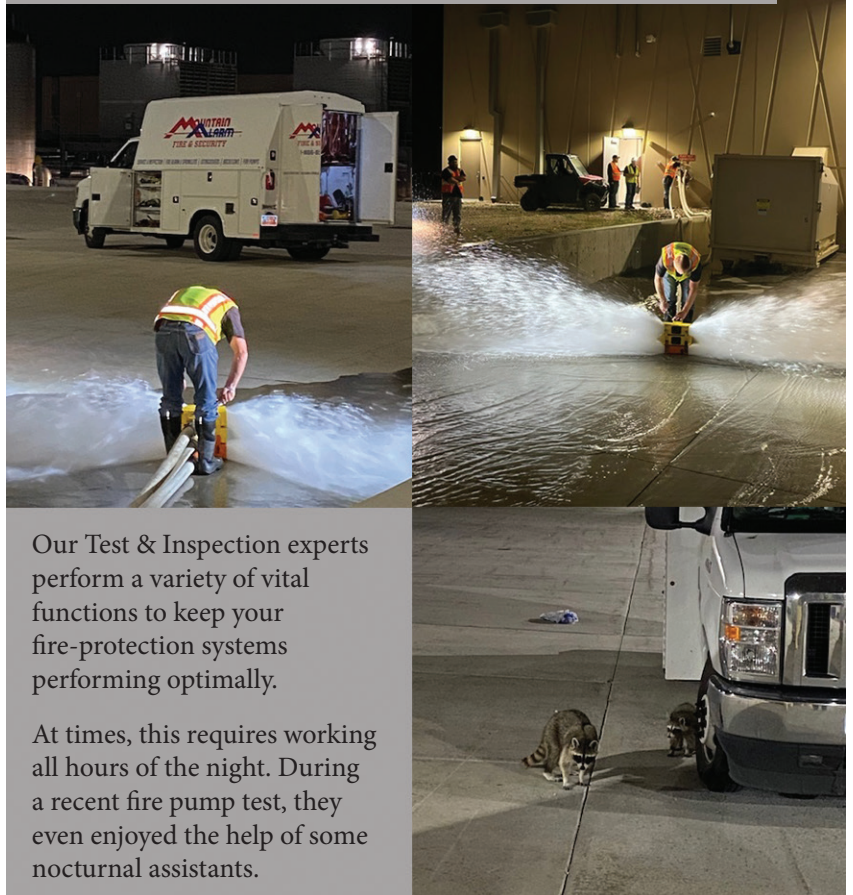
Our connected devices include bulbs, plugs, and other lighting components that we can easily and affordably integrate into a smart security system.

Control lights remotely and save energy with smart bulbs. Equivalent to a 60-watt light, the bulb only consumes 9 watts of power. These smart bulbs feature on/off and dimmable settings.

Smart plugs can also measure energy usage. Plugged into any standard outlet, they can act as a repeater, strengthening your Z-Wave network. They support appliances, lamps, phone chargers, and many other electronics. Easy on/off control from the mobile app makes these devices the perfect way to control things like space heaters, routers, lamps, and more.

Call us today at 1-888-349-3455 to add smart lighting to your system, or to learn more about the many benefits of a smarter interactive security system.

T & I TEAMS WORK TIRELESSLY TO KEEP SYSTEMS TIP-TOP



Our Test & Inspection experts perform a variety of vital functions to keep your fire-protection systems performing optimally.

At times, this requires working all hours of the night. During a recent fire pump test, they even enjoyed the help of some nocturnal assistants.

Enjoy the Style and Features of the New Smart Thermostat HD



Mountain Alarm is pleased to now offer the new Smart Thermostat HD from our trusted partners at Alarm.com.

This connected thermostat offers you next-level comfort and control, plus the ability to automatically monitor your heating and cooling systems to optimize performance and avoid costly repairs.

The Smart Thermostat HD is a state-of-the-art solution that boasts a sleek, stylish new look to complement any home or office. You'll really appreciate the beautiful color touchscreen display.

Attractive features include:

- High-resolution, full-color touchscreen display
- Intuitive user interface and in-app diagnostic alerts
- Monthly HVAC health reports
- Motion sensor wakes display on approach
- Humidity and vent control

Call us at 1-888-349-3455 to add this amazing new thermostat to your Mountain Alarm system, or to learn more about any of our other automation components.



Call 1-888-349-3455 for customer service and remember to test your system monthly.

